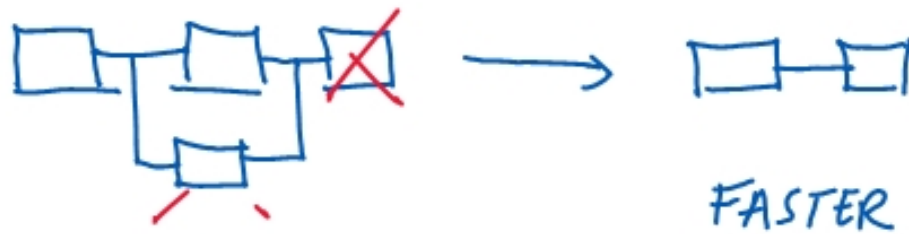
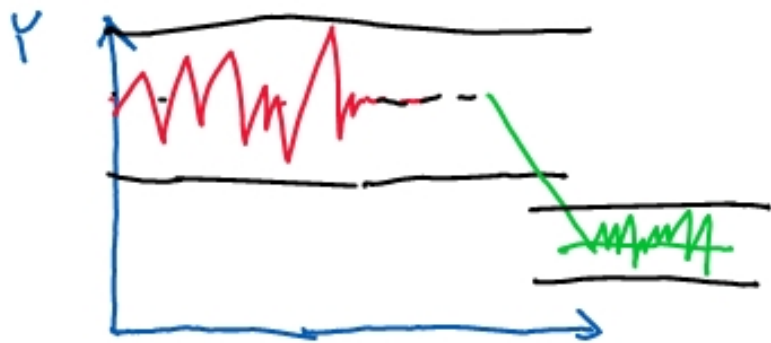


1) LEAN  $\rightarrow$  waiting time  $\downarrow$



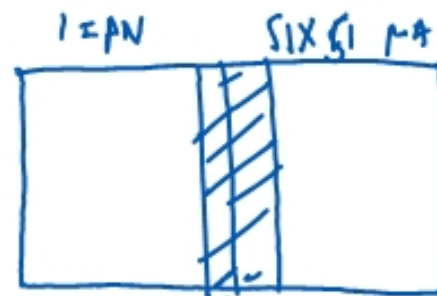
2) SIX SIGMA  $\rightarrow$



PREDICTABLE



quality  $\uparrow$



20% tools  
 $\downarrow$   
80% problems

LEAN SIX SIGMA  
HERKUN METHOD

DOES IT WORK?